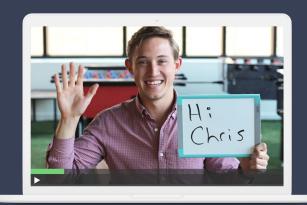
# How To Build a Video Selling Strategy

The Sales Summit VIDEO Masterclass







Have you ever <u>RECEIVED</u> a personal video from a sales person?





Have you ever <u>SENT</u> a personal video to a prospect or customer?



# What we're going to cover

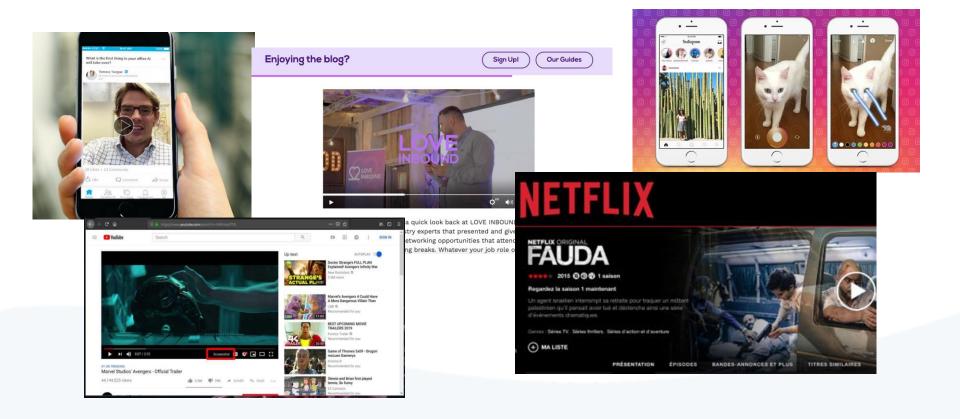
- 1. Why use video in sales
- 2. How to use video in sales
- 3. Selling With Video In the Dach Region
- 4. Introducing Video Selling to Your Organization
- 5. Q&A



# 1. Why Use Video in Sales?

Worldwide Trends





# 82% of internet traffic will come from video by 2022

# Your Customers are PRIMED for Video

Close to gap in B2B communication from text to video



In 2022, it is not getting any easier to...

### **Get Attention and Connect with Prospects**

We're now sending >2x the *volume* of sales emails since pre-COVID...

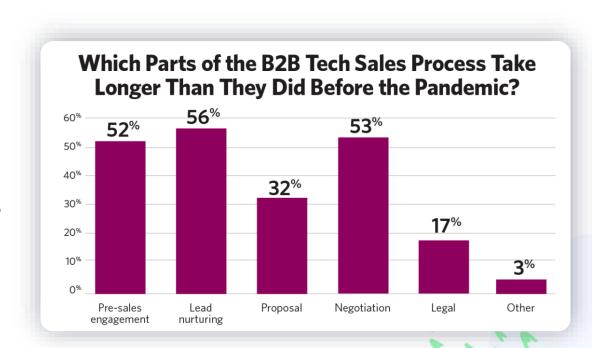
...but the *response rate* to sales emails has plummeted.

There is more noise than ever. Buyers are tuning out.



# **B2B Sales Take Longer Than Ever!**

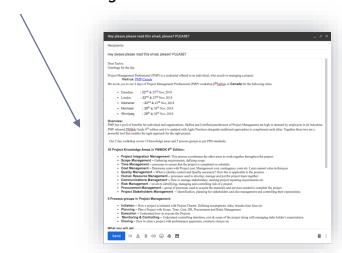
According to TrustRadius, the B2B sales process is taking longer at all stages of the sales cycle.



# The Challenge of Virtual Selling

- 1. Staying top-of-mind and memorable
- 2. Building rapport and relationships

When most sellers just look like this to buyers!



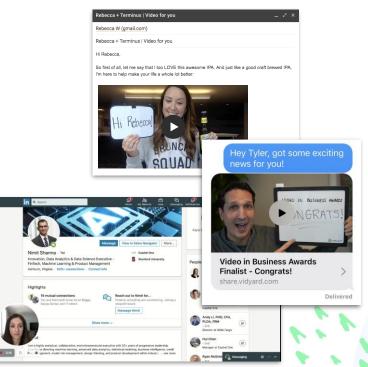


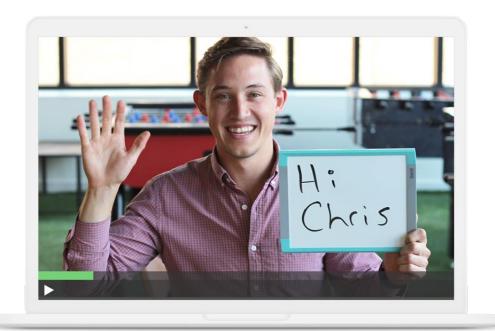


### **DIY & Personalized Video**

#### User-generated video:

- 1. Cheap
- 2. Easy
- 3. Fast
- 4. High-impact
- 5. For B2B, B2C, B2G -> all B2H





H2H 'Human to Human'





# 2. How To *Use* Video in Sales



## **Two-Pronged Approach**

### **Synchronous**



Live Video Calls

### **Asynchronous**

#### Hey (first name),

Thanks for reaching out. Here are some resources based on where you filled out this form Let's schedule a call, but first let me introduce myself.

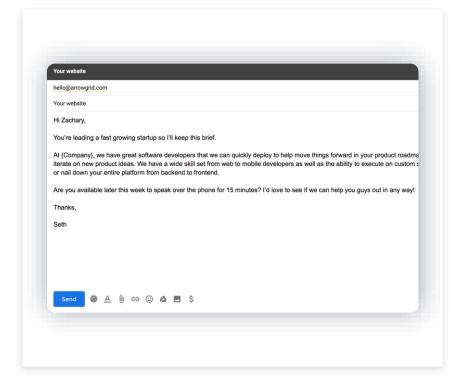
Watch this 30 second video

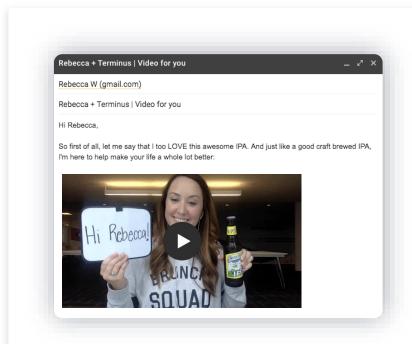


Personalized Video Messages, Custom Screen Recordings



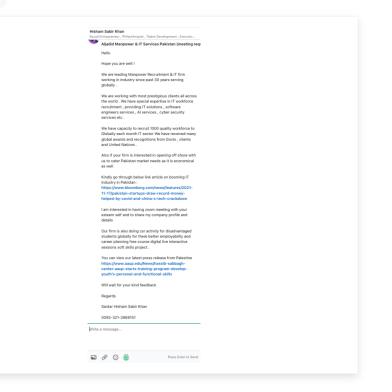
# Which of These Emails Catches Your Eye?

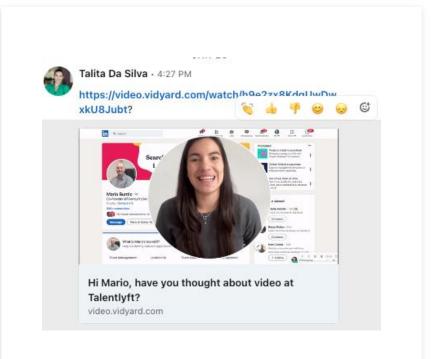






# Which LinkedIn Message Stands Out?







# The Power of Video for Sales

Video is the perfect content format to help you:

- Get the attention of prospects and buyers
- Establish rapport and build personal relationships
- 3. Clearly show value and help prospects 'get it'
- 4. Stay top-of-mind and keep deals progressing even in the absence of live meetings





# Where Video Works Best for Selling



#### 1:1 video outreach

#### **Purpose**

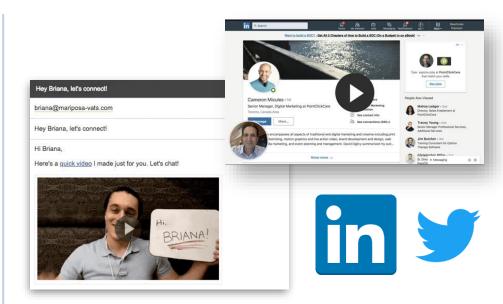
Attention grabber. Establish rapport. Provide a clear ask & book a meeting

#### **Approach**

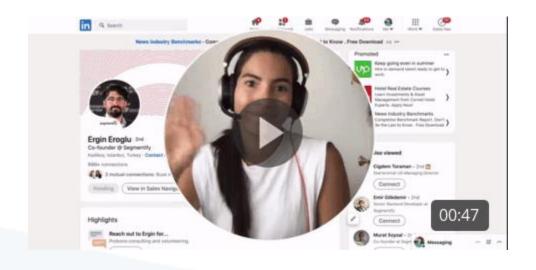
Be passionate, authentic, engaging. Focus on creating a connection.

#### **Use Cases**

Introductions, follow-ups, reviving opps that have gone dark, website walkthroughs.

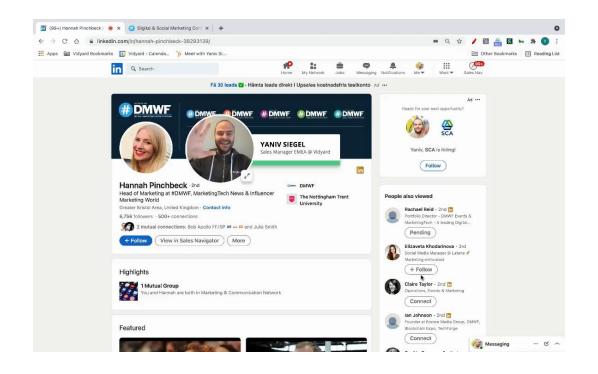


**Pro Tip:** Use animated GIFs to capture prospect's attention



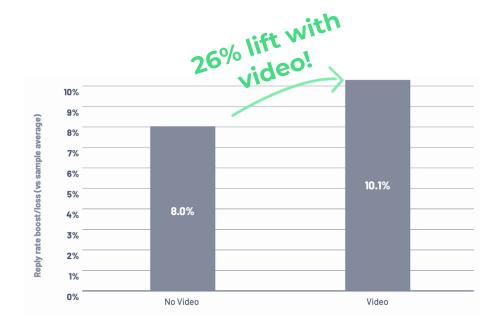
# **Prospecting**

# **Lead to Video Prospecting Example**



# Video is Proven to **Boost Response Rates**

Adding a video to sales emails is shown to boost open rates by 16% and **increases reply rates by 26%.** 



SOURCE: 33 Tips for Optimizing B2B Sales Emails, SalesLot





Key Results from Using Vidyard

4X
Booked Meetings

94%

77%

Retention Rate for Top Rep

Click-Through Rate on Video

High Touch	2089	Other Activity > Meeting: 1.5%
Low Touch	4530	Video > Meeting: 6.03%
Video	265	^^ 4X the Opps!
Total	6,884	
Total Opps	112	3.8% of total activity was from video 14% of opps from video
Video Opps	16	
% Opps Fom Video	14.3%	



#### **Purpose**

Be specific, provide resources that guide buyers and keep the deal moving.

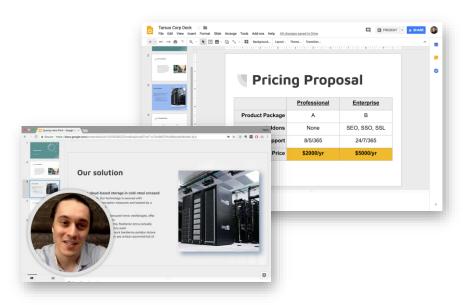
#### **Approach**

Be knowledgeable, insightful, and educational. Help the buyer decide.

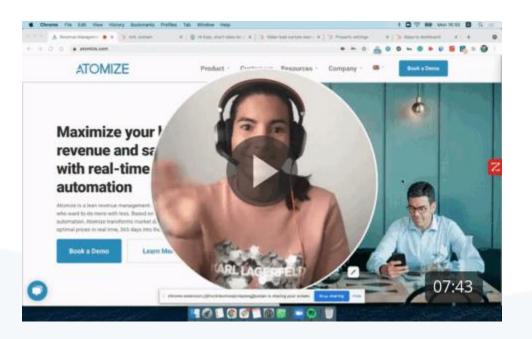
#### **Use Cases**

Presentations and demos, meeting recaps, proposal walkthroughs.

#### Proposal walkthroughs and demos



Pro Tip: Also use screen recordings to highlight key content for the "just send me more info" objection



### **Micro Demos**

66

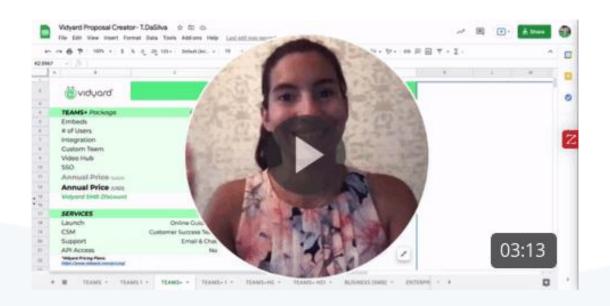
"Sales cycles have shortened from 128 days to 68 days by using asynchronous demo follow-up"

Eric Simmons - VP of Sales, Mediavalet

# mediavalet







**Proposals + Contracts** 

### **Video Boosts Close Rates Too**

# Video increases close rates by 41%.

According to Proposify, adding a video to sales proposal increased close rates by an average of 41%, with some industries seeing increases as much as a 103%.



SOURCE: State of SaaS Proposals, Proposify



#### **Purpose**

Review terms or Sales Orders, show you are ready to start and let buyers know they've made the right decision.

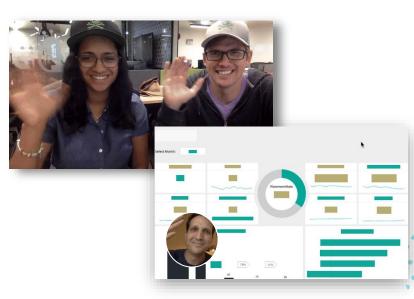
#### **Approach**

Helpful. Connect buyer with resources and information to be successful.

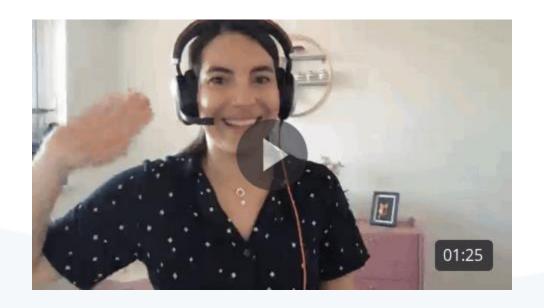
#### **Use Cases**

Legal review, implementation review, post-sale handoffs, account reviews, regular account communications.

#### Handoffs and account reviews



**Pro Tip:** Send a summary video in advance of account review meeting to focus your time on the important issues



**Collaboration Celebration** 

### Renewals & Upsells

**GOAL:** Secure the renewals + discuss upsells

**PURPOSE:** Deliver consistent communication and value throughout the contract so the renewal process.

- Video best practices
  - How to's
  - Did you know
  - Just checking in

**HOT TIP:** Video is all about relationship selling. The more a customer gets to know you, the more they will be invested in the partnership.





# 3. Selling With Video in the DACH Region



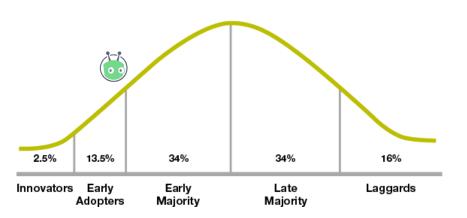


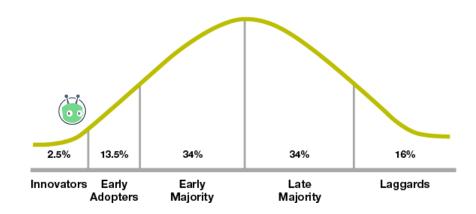
# Uniqueness





#### Adoption (Vidyard insights)



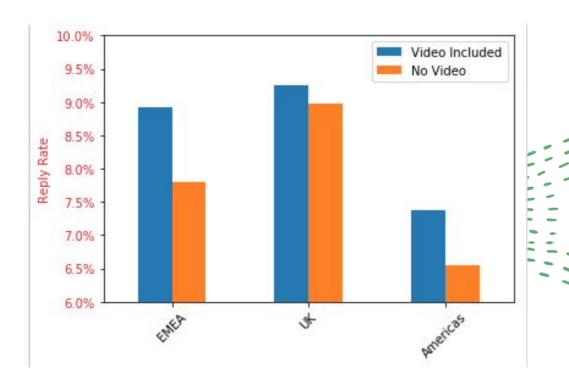


North America

EMEA



### Salesloft.



Video leads to higher response rates

#### Generic vs. Personalized









#### We are all HUMANS



- Cloud network platform based in the US with a DACH sales team
- Frank Bergmann is head of new Business in EMEA and was an Enterprise AE for the DACH region prior
- He has pioneered Vidyard and used videos to get into C-suite decision makers in IT roles at the largest DACH Enterprise companies









### **GDPR**





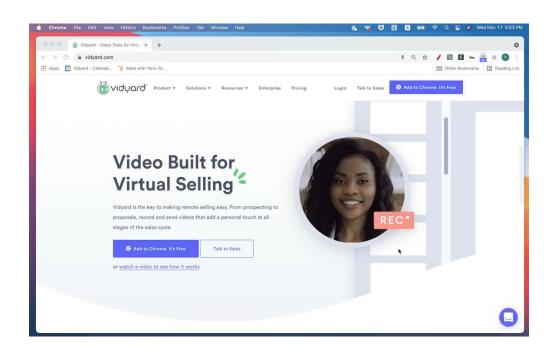
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#### **Video Best Practices**





## 3 Easy Clicks to Record a Vidyard Video





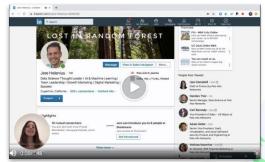


You got this!! Now that you'll be creating your own videos... Let's get you **ready to be AMAZING** on camera!

#### **Key Factors for Success**

- ✓ Be personal, real, and authentic: leverage your personality, body language, and passion
- ✓ Plan your message before you hit record to deliver it smoothly and with confidence
- ✓ Make it about them and their priorities, offer to provide VALUE
- √ KISS (Keep It Short & Simple): 45-90 seconds
- ✓ SMILE! That's not an acronym ... just smile :)
- √ Forget Perfection be yourself, be HUMAN!





#### √ Forget Perfection be yourself, be HUMAN!





#### 4. Introducing Video Selling **Into Your Organization**

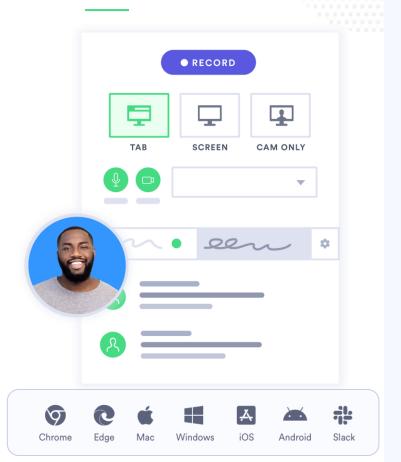




Step 1. Download our free chrome extension, mobile app or desktop app → completely free with unlimited video recordings







#### **Video Creation Tools**

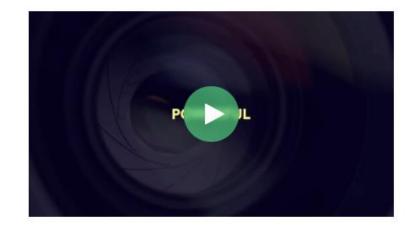
Record your camera, screen, or both in just a few clicks.

- Unlimited HD-quality recordings with no extra software, equipment, or expertise required.
- Record personal introductions, client presentations, customer onboarding materials, team updates, product demos, and more.
- Speaker notes to help present

#### **Step 3 → Get Video Selling Certified!**

Let your Sales Reps, SDRs and BDRs take our free Video Selling Certification (45 minutes total):

- Getting most out of the Vidyard tool
- Getting comfortable on camera
- Best practices and types of videos
- More!





#### **Other Resources:**

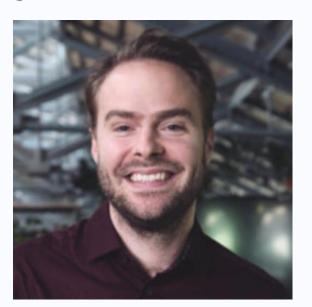
- Top Video Examples
- Video Scripts & Templates
- How to be a Pro on Camera
- Vidyard Product Hacks





**Next Stop: Hollywood** 

#### Thank you!





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Q+A

